

## What is hoopla?

- Hoopla is a digital service that offers a collection of movies, television shows, audiobooks, music, ebooks, and comics, all for free
- Hoopla can be used by streaming content in a web browser on your computer or you can download the app, available for both Apple and Android devices.

## How do I access hoopla?

- Before using Hoopla on your computer or the Hoopla app, you will need to create an account.
- On your computer:
  - Click the Hoopla link on our [Digital Collections](#) page, or type this address into your web browser [www.hoopladigital.com/](http://www.hoopladigital.com/) Then click the blue “Get Started Today” button.
- On your smart phone or tablet:
  - Download the Hoopla Digital app from the Apple App Store or Google Play Store.
- Follow the prompts to create your account:
  - enter your email address and choose a password.
  - allow Hoopla to access your location and select ‘Middlesex County Library (ON)’ from the list of nearby libraries or search for Middlesex County Library (ON).
  - Click on ‘Agree’ or ‘Next’.
  - Set your email preferences.
  - Agree to allow Hoopla to exchange information with your library and enter your library card number (start with the 0, no spaces).

## How do I borrow items from hoopla?

- Find items by browsing or by searching for a specific item; once you find something you like, click or tap the cover image and click or tap the blue “Borrow” button; when that Borrow button reads “Play,” you have access to the item.
- The item will be displayed in under ‘My Hoopla’ or ‘Home’ for the duration of the borrowing period.
- Once you’ve borrowed the item, stream it directly on the Hoopla website or if you are using the app download the item, temporarily, to your device.

## Things to know

- Loan periods: Movies and TV loan for 3 days, Music loans for 7 days, audiobooks, ebooks, and comics loan for 21 days
- As of March 2020, we have temporarily raised the Hoopla borrowing to limit to 10 items per card, per month. Your limit resets on the first of each calendar month.
- You do not need to return items, they will return automatically after the loan period is complete.
- You can return items early but this does not allow you to borrow additional items that month. It does remove items from your device, freeing up memory space.
- Find additional help at [www.hoopladigital.com/help](http://www.hoopladigital.com/help) or email [librarian@middlesex.ca](mailto:librarian@middlesex.ca)

**no due dates, no late fees, no waiting!**



library.middlesex.ca  
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